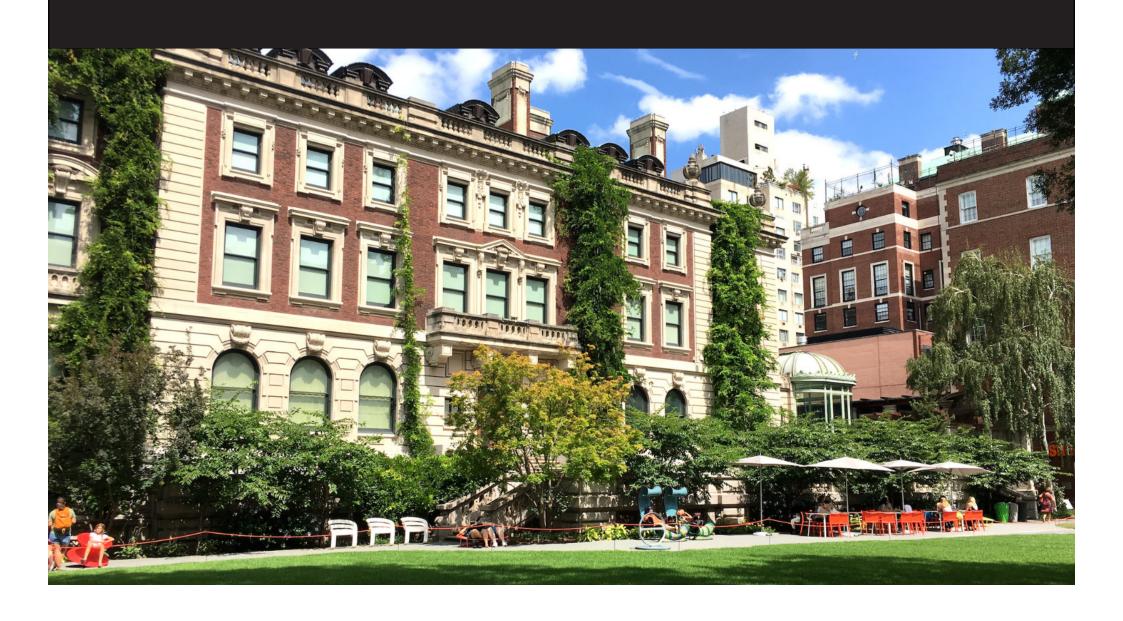
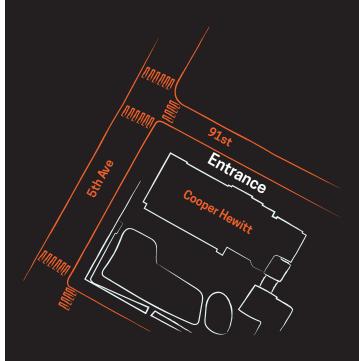
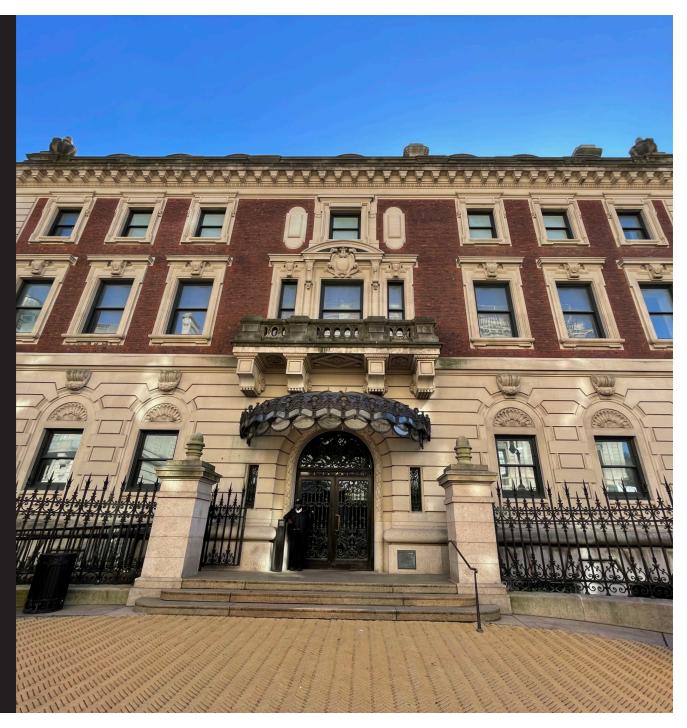
KNOW BEFORE YOU GO

Cooper Hewitt Smithsonian Design Museum

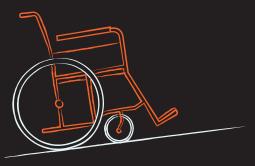


I am going to visit Cooper Hewitt, Smithsonian Design Museum located at 2 E 91st Street between Madison and 5th Avenue.





I will go up the **steps** or **ramp** located to the **left** of the stairs and go through the big front door.

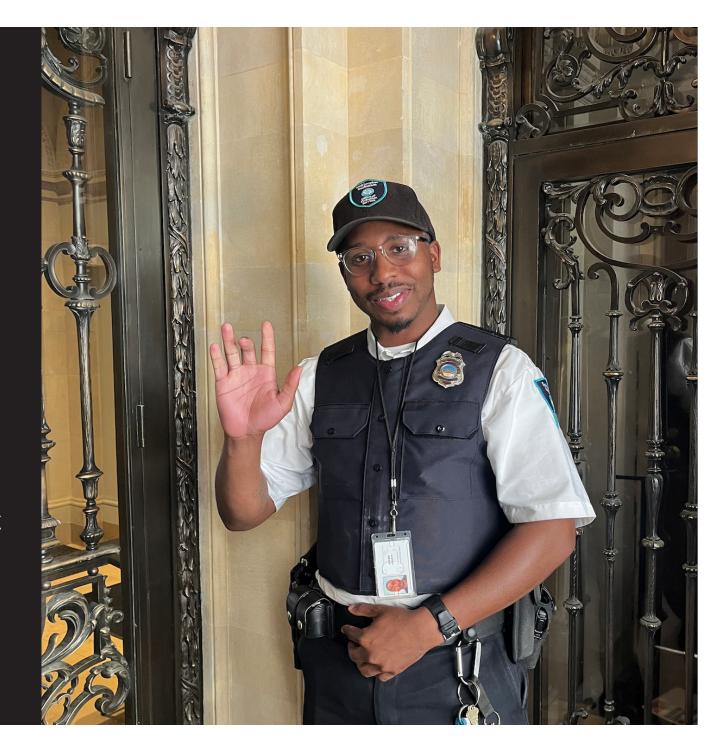




I will also see security guards around the museum. Security guards are at the museum to make sure we are safe.



If I am carrying a bag, a security guard may check inside it, and they will give my bag back after they are done.



When I enter, to my right is the coat check. If I don't want to wear my coat, I can ask,

"May I please check my coat?"

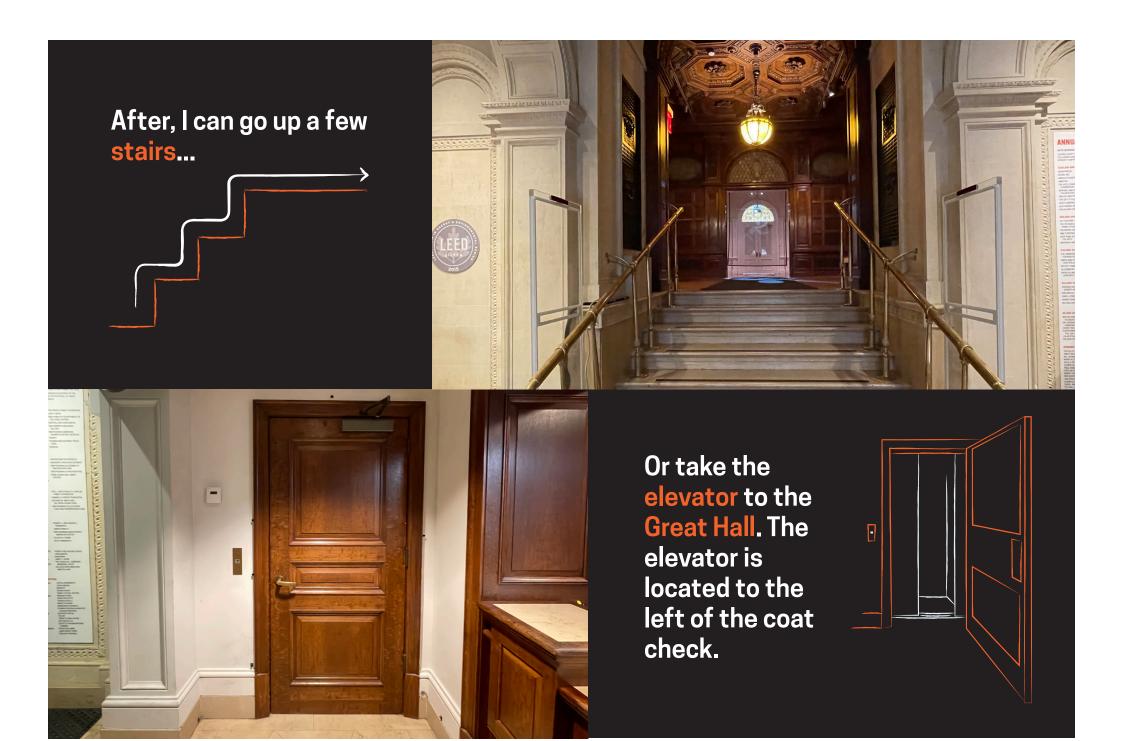




The staff member will take my things and hand me a ticket.



I need to hold onto this ticket and give it back to get my coat before I leave the museum.



To my left in the Great Hall is the Visitor Experience desk. If I have an online ticket, I can show a staff member.

If I don't I can ask, "Can I buy a ticket?"





I can ask the Visitor Experience desk any questions.

"Where is the bathroom?"

or

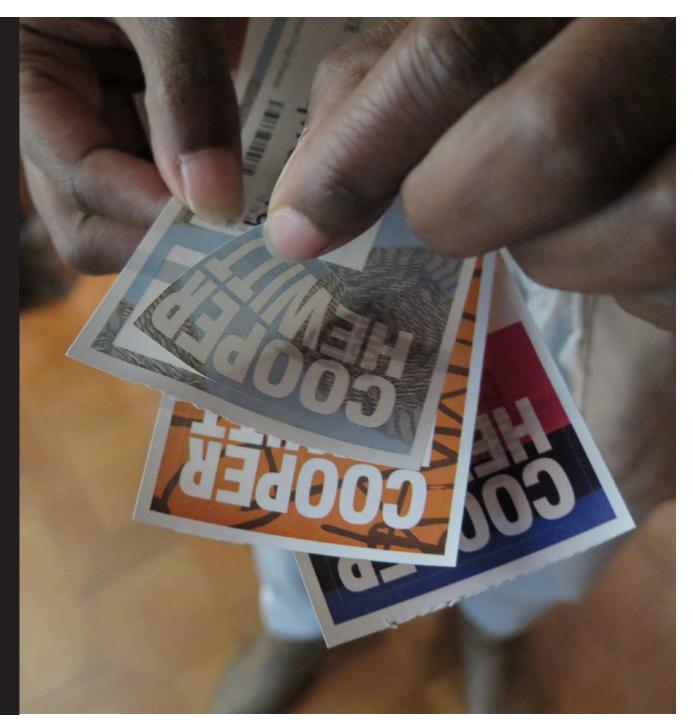
"Which gallery should I visit first?"



I will get a Cooper Hewitt sticker to put on my clothes.

I can wear the sticker anywhere on myself. It shows I have paid for a ticket.





At the Visitor Experience desk, I can ask, "Can I have a sensory support bag?". The bag has fidgets and earplugs.

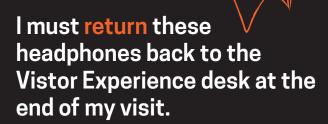
I can keep this bag and take it home after my visit.



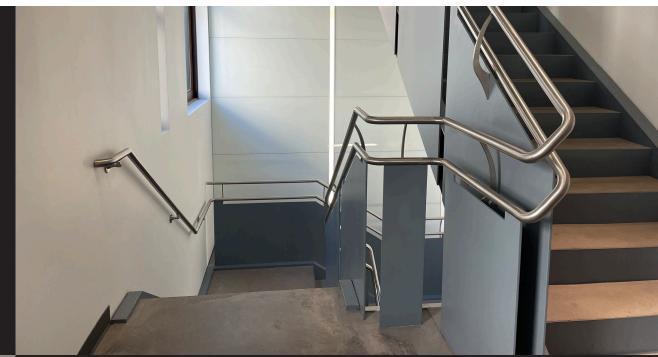




I can also ask, "Can I check out a pair of ear defender headphones?"









or the **elevator** to the ground floor, 1st, 2nd, and 3rd floors.

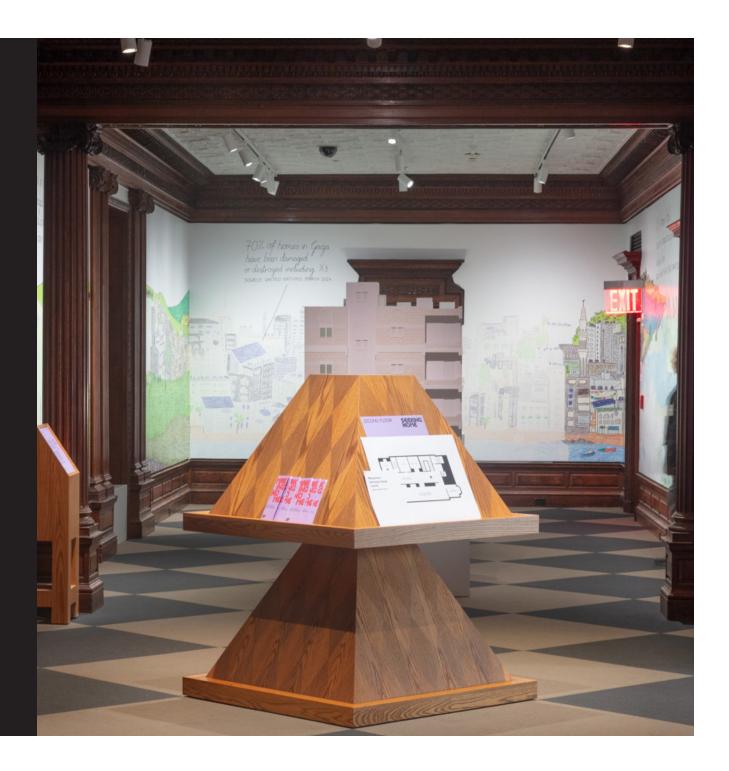


I can check the sign in the stairwell to see what is showing on each floor.

I can also see if a gallery is closed, which means I cannot visit.



Each floor has a large wooden valet where you can find a brail map of the floor and large print labels.



There are areas in the museum that I can only look at.

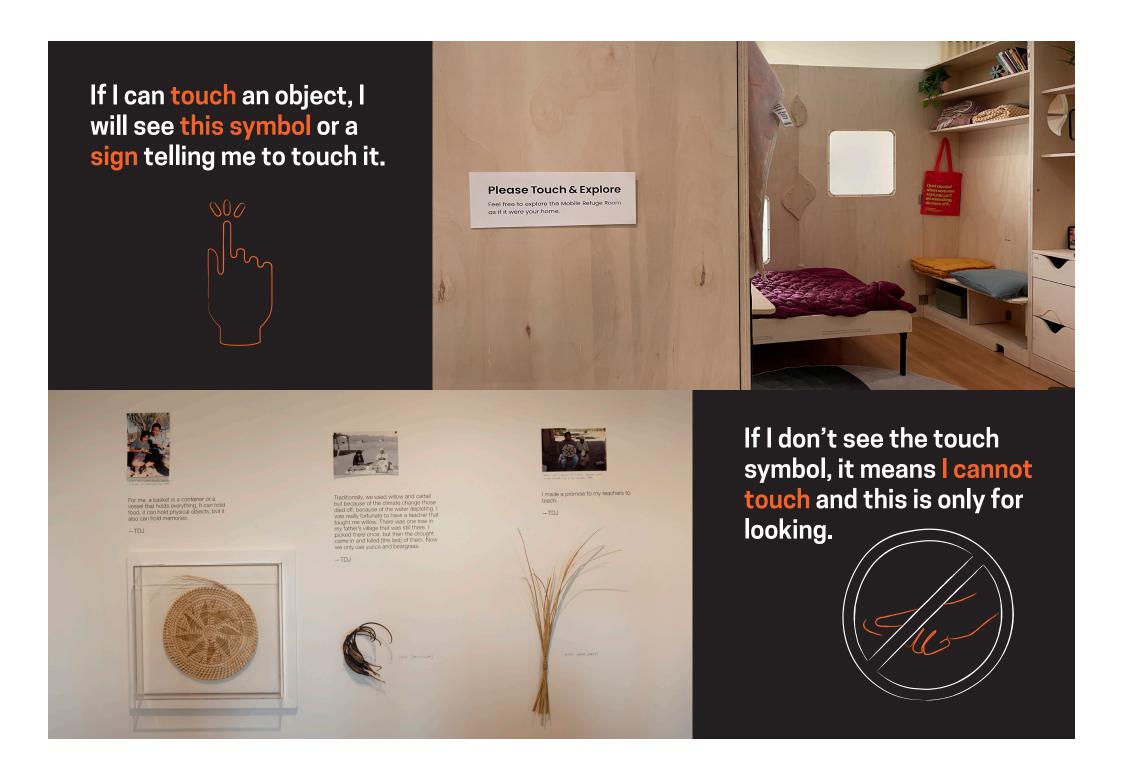






There are also areas in the museum that I can look at and touch.





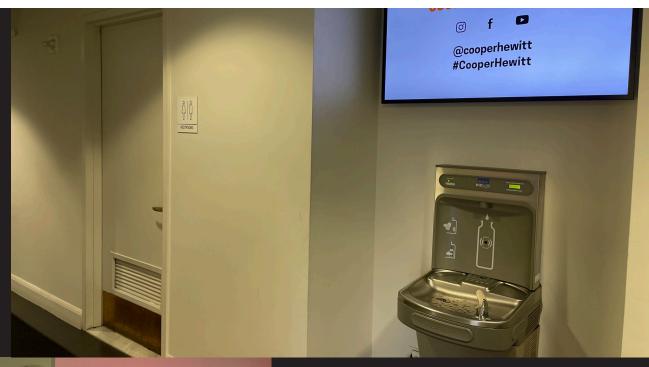


I can read about the installation on the vertical wooden pilar next to it.



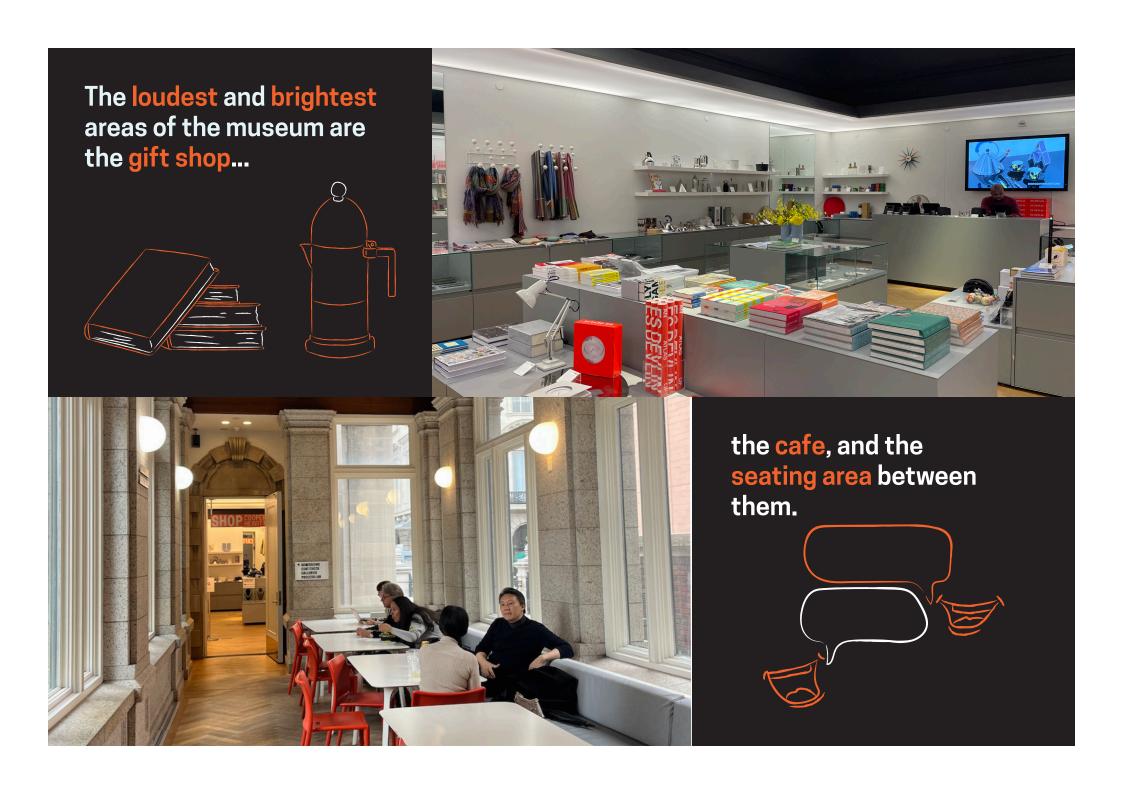


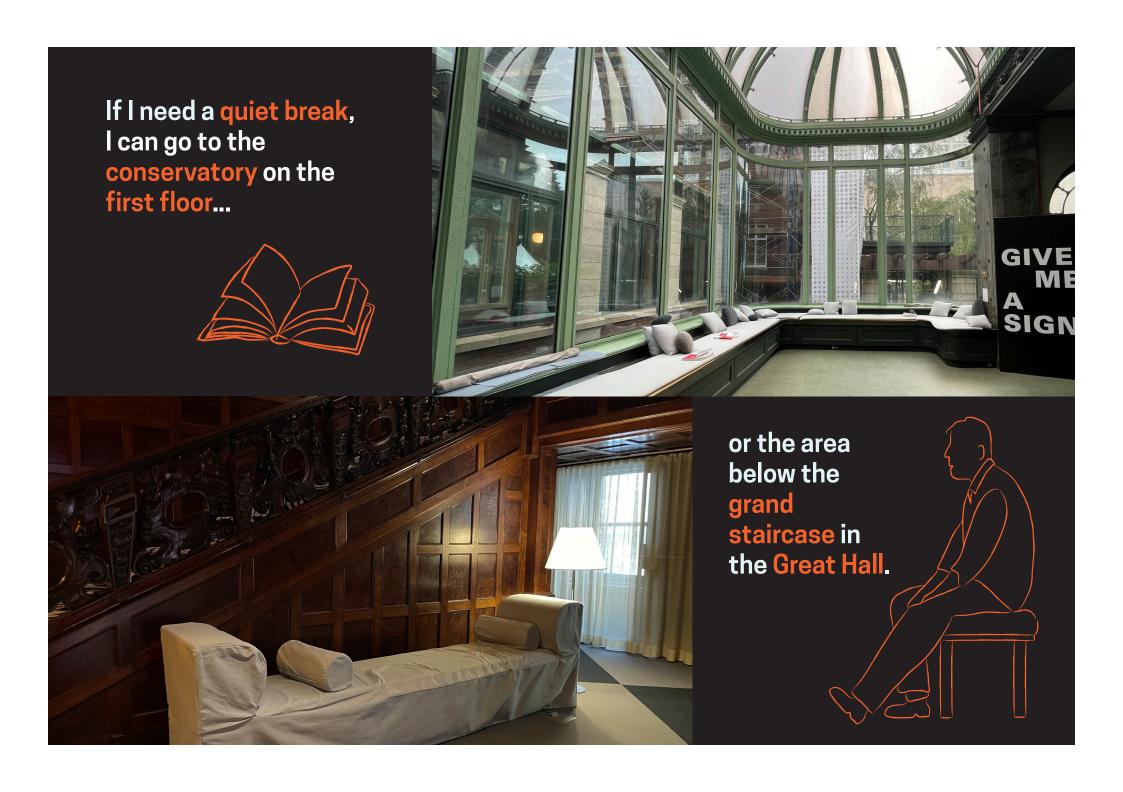
By the Cafe, there are single stall, all-gender restrooms.





On the ground floor, there are men's and women's restrooms with many stalls as well as a single stall, accessible restroom for all genders.





If I need a break somewhere I can be loud, I can go to the garden...





or the ground floor!









If I am hungry or thirsty, I can go to the cafe or garden to eat.

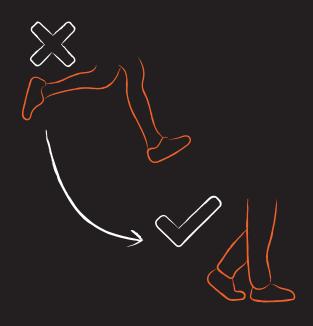


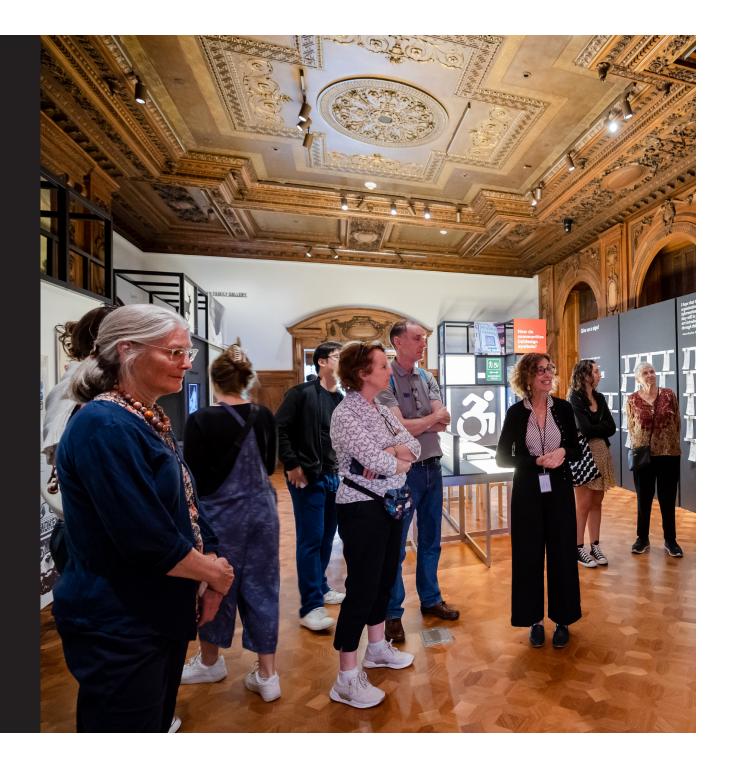




There are other people who are visiting the museum.

I should remember to be respectful of others and my surroundings. I should walk when I am inside and use indoor voice volumes.





Before I leave, I should go to the coat check to collect my belongings.



If I borrowed ear defender headphones, I should return them to the Visitor Experience desk.



